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The numbers shown in this service manual is just for reference. The part numbers should be in accordance with current exploded drawing.
1. Introduction

The purpose of this manual is to provide dealers and/or distributors with the product information and instructions that are required for servicing the P327 powerchair.

2. Service guide

The P327 powerchair consists of three main parts:

- Seat assembly
- Body assembly
- Electrical system (Please refer to P3 series Shark or VR2 service manual)

2.1. How to replace or repair the seat assembly

The Seat assembly includes the seat body, the seat mounting, the seat hook, the trapeze bar upright weldment (front) assembly, the seat tower (rear) assembly, the seat mount connector assembly and the left/right armrest.

2.1.1. To replace the seat body

◆ When should you replace the seat body?

◇ If the seat body is worn out.
◇ If the seat body is pierced or scratched by something.
◇ If the powerchair crashed cause the seat body out of shape.

◆ How to replace the seat body?

◇ Please proceeding steps as follows if it has to replace.

Replace the seat body by the following steps if it is broken.

a. Use hex tools to loosen hex fixed bolt (3.10) on the hook (3.09) and remove it from the seat body.

b. Use hex tools to loosen hex fixed bolt (3.08) on the seat mounting (3.03) and remove the seat body from the seat
mounting if it is broken.

2.1.2. To replace the hook and the seat mounting

◆ When should you replace the hook and the seat base mounting assembly?
◇ If the hook and the seat base mounting is deformation.
◇ If the hook and the seat base mounting out of shape due to an accident.

◆ How to replace the hook and the seat base mounting assembly?
◇ Please proceeding steps as follows if it has to replace.
  
  Follow preceding step of 2.1.1. You can remove the hook and the seat mounting too if it is worn out or deformed.

2.1.3. To replace the seat post assembly

◆ When should you replace the seat post assembly?
◇ If the seat post is deformation.
◇ If the seat post out of shape due to an accident.

◆ How to replace the seat post assembly?
◇ Please proceeding steps as follows if it has to replace.

  The seat post assembly includes the trapeze bar upright weldment
(front) assembly, the seat tower (rear) assembly and the seat mount connector assembly.

a. To replace the trapeze bar upright weldment (front) assembly: Pull up the hitch-pin (3.15) first. Pull up and remove the trapeze bar upright weldment (front) assembly (3.42) if it is worn out or deformed.

b. To replace the seat tower (rear) assembly: Pull up the Hitch-pin (3.15) first. Pull up and remove the seat tower (rear) assembly (3.44) if it is worn out or deformed.

c. To replace the seat mount connector assembly: Take the C-clip (3.14) out from the seat mount connector by pliers and loosen the nut (1.12) to remove the seat mount connector assembly if it is worn out or deformed.
2.1.4. To replace the left/right armrest

◆ When should you replace the armrest?
◇ If the armrest is worn out.
◇ If the armrest is pierced or scratched by something.
◇ If the powerchair crashed cause the armrest out of shape.

◆ How to replace the armrest?
◇ Please proceeding steps as follows if it has to replace.

Use hex tools to loosen bolt (3.29) under armrest to disassemble armrest from armrest support plate. If the armrest is broken, then replace it.

Note: The arm tube protective shrouds (3.34 and 3.35) are option parts for powerchair.
2.2. How to replace or repair the body assembly

The Body Assembly includes shroud, fender, footplate assembly, anti-tipper arm assembly - front, anti-tipper arm assembly - rear, caster wheel assembly, rear wheel assembly and the frame.

2.2.1. To replace the main shroud

◆ When should you replace the main shroud?
◇ If your powerchair can not avoid knocked or bumped cause the main shroud broken.

◆ How to replace the main shroud?
◇ Check for deformations or cracks on the main shroud. Please proceeding steps as follows if it has to replace.
  a. Turn and pull out the four plastic fasten bolts (2.09).
  b. Simply lift the main shroud straight up.
  c. Remove four o-rings (2.10) and replace the main shroud if it broken.
2.2.2. To replace the fender

◆ When should you replace the fender?
◇ If your powerchair can not avoid knocked or bumped cause the fender broken.

◆ How to replace the fender?
◇ Check for deformations or cracks on the fender. Please proceeding steps as follows if it has to replace.
   a. Following the step 2.2.1. You can remove main shroud first.
   b. Use screwdriver to loosen two screws (2.03) to replace the fender if it broken. (See page 5)

2.2.3. To replace the rear shroud and the side shroud(L/R)

◆ When should you replace the rear shroud and the side shroud?
◇ If your powerchair can not avoid knocked or bumped cause the rear shroud and the side shroud broken.

◆ How to replace the rear shroud and the side shroud?
◇ Check for deformations or cracks on the rear shroud and the side shroud. Please proceeding steps as follows if it has to replace.
   a. Following the step 2.2.1. You can remove main shroud first.
   b. Use screwdriver to loosen two screws (2.03) to replace the rear shroud if it broken. (See page 5)
   c. Use screwdriver to loosen four screws (2.03) to replace the side shroud(L/R) if it broken. (See page 5)

2.2.4. To replace the footplate assembly

◆ When should you replace the footplate assembly?
◇ If the footplate is deformation.
◇ If the footplate out of shape due to an accident.

◆ How to replace the footplate assembly?
◇ Please proceeding steps as follows if it has to replace.

Replace the footplate assembly if it is worn out or deformed. Hold the two screws (8.09) and loosen the two nuts (8.11) and then replace the footplate assembly.

Hole the screw (8.05) and loosen the nut (8.06) then remove the footplate. If the footplate is worn out, then replace it.

2.2.5. To replace the anti-tipper arm assembly - front

◆ When should you replace the anti-tipper arm assembly – front?
◇ If the anti-tipper arm assembly - front is worn out.
◇ If the anti-tipper arm tube - front (1.31 and 1.32) is deform due to an accident. (see page 9)
◇ If your powerchair can not avoid knocked or bumped cause the PU wheel (7.04) broken. (see page 9)

◆ How to replace the anti-tipper arm assembly - front?
◇ Please proceeding steps as follows if it has to replace.

a. Please use hex tools to loosen the screw (1.21) and remove the washer. (see page 9)
b. Use hex tools to loosen the screw (1.53). (see next page)
c. If the anti-tipper arm assembly - front is worn out or deformed.

◆ How to replace the anti-tipper arm - front?
◇ Please proceeding steps as follows if it has to replace.
   a. Following the step above.
   b. Remove the end cap (1.37). (see next page)
   c. Use socket wrench to loosen the nut (1.36) then you can replace it. (see next page)

◆ How to replace the PU wheel?
◇ Please proceeding steps as follows if it has to replace.
   a. Hold the screw (7.06) and loosen the nut (7.07) and then remove the PU wheel. (See next page)
   b. If the PU wheel (7.04) is worn out, then replace it.

◆ How to replace the front absorber?
◇ Please proceeding steps as follows if it has to replace.
   a. Remove the anti-tipper arm assembly - front first.
   b. Use wrench tool to loosen the screw (1.53). (see page 14)
   c. If the absorber (1.51) is worn out, then replace it. (see page 14)
2.2.6. To replace the anti-tipper arm assembly - rear

◆ When should you replace the anti-tipper arm assembly - rear?
◇ If the anti-tipper arm assembly - rear is worn out.
◇ If the anti-tipper arm tube (1.41 and 1.42) is deform due to an accident. (see page 11)
◇ If your powerchair can not avoid knocked or bumped cause the PU wheel (7.04) broken. (see page 8)

◆ How to replace the anti-tipper arm assembly - rear?
◇ Please use hex tools to loosen the screw (1.47) and remove the washer if the anti-tipper arm assembly is worn out or deformed. (see page 11)

◆ How to replace the anti-tipper arm tube - rear?
◇ Please proceeding steps as follows if it has to replace.
a. Following the step above.
b. Use hex tools to loosen the screw (1.53). (see next page)
c. Remove the end cap (1.37). (see next page)
d. Use socket wrench to loosen the nut (1.36) then you can remove the PU wheel assembly. then you can replace the anti-tipper arm tube - rear. (see next page)

◆ How to replace the PU wheel?
◇ Please proceeding steps as follows if it has to replace.

   a. Hold the screw (7.06) and loosen the nut (7.07) and then remove the PU wheel. (See page 8)

   b. If the PU wheel (7.04) is worn out, then replace it. (See page 8)

◆ How to replace the rear absorber?
◇ Please proceeding steps as follows if it has to replace.

   a. Use the hex tools loosen the screw (1.53), then you can remove the absorber (1.54) if it is worn out. (see next page)
2.2.7. To replace the caster wheel assembly

◆ When should you replace the caster wheel assembly?
◇ If the caster wheel assembly is worn out.
◇ If the stud (7.02) of caster wheel assembly is broken. (See page 8)
◇ If the caster wheel assembly is deformed due to an accident.

◆ How to replace the caster wheel assembly?
◇ Please proceeding steps as follows if it has to replace.

The caster wheel assembly is composed of a PU wheel and fork.

Replace the caster wheel assembly by the following steps if, after inspection, the assembly is found to be deformed.

a. Remove the seat assembly.
b. Use screw driver to remove the end cap (1.37, see page 8 and page 10). Fix the caster wheel in place. Hold the stub (7.02) and loosen the nut (1.36, see page 8 and page 10) and then you can remove the caster wheel assembly. (See page 8)

Replace the PU wheel by the following steps if it is worn out or deformed.

a. Hold the screw (7.06) and loosen the nut (7.07) and then remove the PU wheel. (See page 8)

b. If the PU wheel is worn out, then replace it.

2.2.8. To replace the driver wheel assembly

◆ When should you replace the driver wheel assembly?
◇ If the driver wheel assembly is worn out.
◇ If the driver wheel assembly is deformed due to an accident.

◆ How to replace the driver wheel assembly?
◇ Please proceeding steps as follows if it has to replace.

Use socket wrench to loosen the nut (5.54) and washer (5.53) to replace the driver wheel assembly if it is worn out or deformed.
Replace the driver wheel by the following steps if it is worn out or deformed.

**a.** Follow preceding step above.

**b.** If the PT tire is worn out. Hold the screw (5.33) in place and use socket wrench to loosen the nut (5.34) and replace it.

2.2.9. To replace the main frame

◆ When should you replace the frame?

◇ If the main frame is deformation.

◇ If your powerchair can not avoid knocked or bumped cause the frame deform.

◇ If the main frame is deformed due to an accident.

◆ How to replace the main frame?

◇ Please proceeding steps as follows if it has to replace.

Check the whole body assembly by the following steps if there is noise or sticking motion during operation of the powerchair.

**a.** Remove the seat assembly, the main shroud, the fender, the rear shroud, the side shroud(L/R), the footplate assembly, the anti-tipper arm assembly, the caster wheel assembly and drive
wheel assembly by step 2.1, 2.2.1 until 2.2.8 previously.
b. Use hex tools to loosen the set screw (1.12) and remove.
c. Hold the screw (1.06) and loosen the nut (1.07) to remove controller mounting plate and controller.
d. Use screw driver to remove three pieces snap in (2.11) and end cap (1.13).
e. Use hex tools to loosen the screw (1.53) then remove the absorber.
f. Check for deformations or cracks on the frame and replace the main frame should they exist.